

Creech Support Services

Availability & Contact Information

As of 6 April 2020

Office	Services	Support via	Contact/Info
Airman & Family Readiness Center (A&FRC)	Financial Assistance for bona fide emergencies	E-mail or telephone	702-551-7058 799ABS.FSFR.AFRC@us.af.mil
	Transition Assistance Program		702-551-7058 432SPTS.FSFR.TAP@us.af.mil
	Deployment Readiness & Support to Families		702-551-7058 799ABS.FSFR.AFRC@us.af.mil
	Personal Financial Counselor (PFC)		702-721-6979
Career Assistance Advisor (CAA)		E-mail or telephone	SMSgt Kristen Joseph – Kristen.joseph@us.af.mil 702-652-8723
Civil Engineering		In-person or telephone	CE Support is limited to emergency support and response capabilities, and will be available 24/7 702-404-0215
Communications Focal Point	Communications systems support	In-person or telephone	702-404-1004, opt 2, 1 Mon 0800-1200, Tues-Fri 0800-1530, after hours for emergencies only
Education Office		E-mail	99mss.dpe@us.af.mil

Family Child Care (FCC)	Respite care Subsidy/Information	E-mail or telephone	Malcolm Waiters & Christa Cardenas 99FSS.FSYF.FamilyChildCare@us.af.mil Call: 702-652-4400
Finance	Pay Inquiries, DTS, PCS, Bonuses, In-Processing, Retirements & Separations	E-mail or telephone	For Finance inquiries please email david.escobar.2@us.af.mil or call the temporary service line at (702) 473-0686 from 0800 – 1530.
Formal/Base Training		E-mail	TSgt Amanda Rodriguez – amanda.rodriguez.40@us.af.mil
Ground Transportation	We-Drive-It & U-Drive-It	In-person, telephone or e-mail	Monday – Friday 0730-1600, Call 404-3773 E-mail Contact donald.manasco.2.ctr@us.af.mil 799ABS.LG.GroundTransport@us.af.mil
Individual Protective Equipment (IPE)	CBRN Gear Issuance	In-person or telephone	Monday – Friday 0800-1500 Call 404-1137
Information Protection (IP)		Telephone	Contact (Nellis): Dennis Morris 702-652-2772 Scott Piper 702-652-4434
LCI Store	Military and general supplies	In-person	Monday – Friday 0800-1600 702-879-0770
Manpower		E-mail	MSgt Mark Speakman – mark.speakman@us.af.mil TSgt Samantha Rathbun – samantha.rathbun@us.af.mil SSgt Tyler Karr – tyler.karr@us.af.mil

<p>Mass Transportation Benefit Program (MTBP)</p>	<p>TRANServe Account Assistance, Debit Card Issuance</p>	<p>In-person, telephone or e-mail</p>	<p>Telework Hours of Operation: Monday, Tuesday, Thursday & Friday 0800 – 1500 Call 702-518-9744</p> <p>On-Site Hours of Operation: 0730 – 1300 on Wed for van pool card distribution. Call 404-0684.</p> <p>E-mail Contact enrique.ortega@us.af.mil</p>
<p>Military Personnel Section</p>	<p>CAC Pin Resets</p>	<p>In-person *Must call ahead</p>	<p>Monday -Friday 0800 – 1100 1230 - 1530 Bldg 56 - MPS Call ahead: 702-404-1739</p>
	<p>DEERS/ID Cards</p>	<p>In-person *Must at least call ahead or make an appointment</p>	<p>Monday – Friday <u>Call-Aheads:</u> 0800 – 1100 <u>Appointments:</u> 1230 – 1530</p> <p>Call ahead/make appointment: 702-404-1739</p> <p>schedule an appointment please go to https://rapids-appointments.dmdc.osd.mil/ Search 'Indian Springs, NV' or by site ID:</p>

	Awards & Decorations	E-mail	Bernadita Murakami – bernadita.murakami.ctr@us.af.mil Stephen Watson – stephen.watson.7.ctr@us.af.mil
	Outbound Assignments Retirements/Separations Re-enlistments/ Extensions & Promotions	E-mail or telephone	For inquiries please email 799ABS.Career.Development@us.af.mil or call the temporary service lines from 0800 – 1530 hours. NCOIC, Career Development & Promotions 702-518-9432 Retirements & Separations (Limited In-Person Service): 702-518-3995 Outbound Assignments: Last Name A-N: 702-509-1814 Last Name O-Z: 702-518-7038 Re-enlistments/Extensions: Primary: 702-473-0827 Alternate: 702-518-3995 Alternate: 702-518-9432
	Evaluations Duty Status SDAP UIF's Classifications	E-mail or telephone	For inquiries please email 432.forceevals@us.af.mil or call the temporary service lines below from 0800 – 1530 hours.

	Employment TDY History		NCOIC Force Management: 702-527- 1254 Technicians: 702-381-4856
Nellis AFB Installation Personnel Readiness	Deployment In/Out Processing	E-mail or in- person (if necessary)	For inquiries please email 99 FSS/FSPI (Installation Personnel Readiness) 99MPE.DPMR@us.af.mil or call 682-0988
Postal	Mail pick-up/drop off	In-person or telephone	Pick-up/drop-off available Tuesdays 1100-1300 Call: 702-483-0122
Testing Center	WAPS 20E6	E-mail & in- person (Available at Nellis AFB)	For scheduling/ rescheduling questions, please reach out to your Unit WAPS Testing Monitor.
	WAPS 20E5	E-mail & in- person (Available at Creech AFB)	For scheduling questions, please reach out to your Unit WAPS Testing Monitor.
	All other tests		Contact your Unit Training Manager.

Traffic Management Office (TMO)	Personal Property	E-mail	Telework Hours of Operation: Monday - Friday 0800-1200/1300-1500 Call 702-473-0257 E-mail Contact 432SPTS.LG.TMO@us.af.mil
Vehicle Maintenance	Customer Service	In-person or telephone	Monday – Friday 0800-1530 Call 404-3252